



EMBASSY OF THE STATE OF ERITREA TO THE UNITED STATES OF AMERICA

FOR IMMEDIATE RELEASE

Embassy of the State of Eritrea in the USA Launches Online E-Services for Consular Affairs

**September 24, 2024** - The Embassy of the State of Eritrea in the United States is pleased to announce the official launch of its new online consular services platform. Beginning today, all Eritrean nationals, expatriates, and foreign clients seeking consular services from the Embassy of the State of Eritrea in the USA can process their consular services remotely from any location.

The **Consular Affairs Processing System (CAPS)**, developed by the Ministry of Foreign Affairs' IT experts, is designed to alleviate caseloads and improve the efficiency of consular operations. The following services, which previously required in-person visits, are now available online:

- 1. Online Consular Services:**
  - Most consular services can now be processed online.
- 2. Issuance and Replacement of Eritrean ID Cards:**
  - Citizens needing a new Eritrean ID or renew Eritrean ID cards, and for cases that require signature verification, should first complete the necessary forms online.
  - For finalizing the process, appointments have to be scheduled with volunteer consular representatives in the applicant's city of residence.
- 3. Washington, DC Residents:**
  - Citizens living in Washington, DC, and surrounding areas who require a new or replacement ID card, and cases involving signature verification, should complete the online form and schedule for an in-person appointment. Notarization of documents will be completed at the Eritrean Cultural & Civic Center located at 2154 24<sup>th</sup> Place NE, Washington, DC 20018.
- 4. Entry Visa Applications for Eritrea:**
  - All entry visa applicants must first submit the required information through the online portal. The completed passport and supporting documents should then be mailed to the Embassy for final processing.
- 5. Eritrean Passport Renewal/Extension:**
  - For passport renewals and extensions, applicants are required to fill out the necessary information online and send their passport to the Embassy via postal service for processing.

To start using the online service or to learn more, please visit the following link:



[us.eriembassy.org](http://us.eriembassy.org)

For questions or assistance with using the Online E-Service platform, please contact your local volunteer representatives.

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